We share your concerns about the Coronavirus ("COVID-19"). We are closely monitoring developments, and are taking the following actions to protect the well-being of our patients and staff:

1. **For the safety of all of our patients and staff, please stay home if you don't feel well, have fever, flu, or any COVID-19 virus symptoms.** Please call us, and we'll be glad to reschedule your appointment. Please understand that we are an eye care and optical needs service provider, not an emergency medical facility. We cannot and do not diagnose or treat fever, flu, COVID-19, or any non-eye care health issue.

2. We may ask to take your temperature when you arrive at the office, or during your office visit. Thank you for your cooperation.

3. **If any patient comes into the office showing any symptoms of a cold, flu, or the COVID-19 virus, or develops any of these symptoms while at the office, they will be asked to leave, and their appointment will be rescheduled.** Out of an abundance of caution, anybody sneezing or coughing, regardless of any known origin, will be subject to this policy. Thank you for your understanding and cooperation.

4. To minimize potential exposure to the virus, **only patients will be permitted to enter the office.** Patients who need the assistance of a caregiver may be accompanied by one adult caregiver, but no other family members or friends will be permitted in the office. Patients under the age of 18 may be accompanied by one adult caregiver, but minor children are otherwise not permitted at the office.
5. As a courtesy to you, if you are picking up glasses or contacts, please phone us when you have arrived in our parking lot, and we'll be happy to bring the glasses or contacts directly to you outside.

6. We continue to implement high levels of cleaning and sanitizing. In addition to our standard practices, we will more frequently clean and disinfect.

7. We will place tissue dispensers throughout the office. Upon request, we will offer hand sanitizers (subject to availability), and antibacterial soap.

Please be assured that these steps are taken for your well-being, and for the well-being of all of our patients, staff, and community. We regret any inconvenience, and we will continue to do all that we can to make your overall experience in our office a great one.

Thank you for your understanding during this time. If you have any questions or concerns please feel free to speak to one of our staff members.